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Letter: Hospital, doctors thanked for care

Lola Heck, Powell

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On Aug. 16 I underwent serious back surgery at Tennova West in Farragut. This letter is to express my gratitude for the excellent care received while I was recovering on the Second Floor West. The nurses, certified nursing assistants, respiratory therapists and physical therapists were excellent and professional. From the head nurse to the cleaning ladies who cleaned my room every day, they all made a point to make my stay as comfortable as possible.

As a former hospital employee and surgical technician at the original Baptist Hospital, I know that the surgeon plays a part in the care his or her patients receive. I am fortunate to have Dr. Michael Fromke as my surgeon and Dr. Gerald Mancebo as my primary care physician. Knoxville is blessed to have excellent hospitals and physicians coupled with a caring staff working very hard to provide the best outcome during difficult times.



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